

Victoria Regional Manager

About The Role

We're seeking a motivated Regional Manager to join our Melbourne team! This role offers an exciting opportunity to work in a supportive environment and make a positive impact on the lives of people with disabilities.

As a Regional Manager, you will:

- **Lead and support a team** of Participants, Area Managers, and Support Workers to deliver high-quality services.
- **Oversee rostering** and bookings for Participants and Support Workers.
- Ensure support plans are up-to-date and staff are trained.
- **Participate in recruitment**, performance reviews, and staff development.
- **Mentor and provide leadership** to part-time Support Workers and Area Managers.
- Manage Area Managers and ensure adherence to their roles.
- Ensure all team members follow required documentation and **communicate effectively** with Participants and families.

About What Ability

What Ability is an NDIS registered disability service provider, operating across four states in Australia. We pride ourselves on creating engaging and fun experiences in disability support.

Operating across four states, we employ over 700 passionate support workers, including professional athletes, to ensure our 800+ participants live their best lives, by putting happiness first.

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Your Qualities

- You are **RELIABLE, HONEST and AUTHENTIC** at ALL times
- You are confident with reporting and management of staff to ensure compliance, policies and procedures are maintained
- You possess **strong time management skills**, with the ability to prioritise and manage competing demands effectively
- You have excellent **conflict resolution skills**, with the ability to address and resolve issues in a calm, fair, and timely manner
- You are an **effective communicator**, able to clearly articulate expectations and provide feedback to your team, participants, and families

Why What Ability?

Because we're not your typical provider. We focus on fun, connection and quality support that truly makes a difference. Our approach is all about real-time behaviour support and upskilling workers with proactive strategies to create lasting change.



If you're ready to take the lead, make an impact, and have fun doing it, we'd love to hear from you!

Send your application to emily@whatability.com.au

Apply today and let's put happiness first, together!